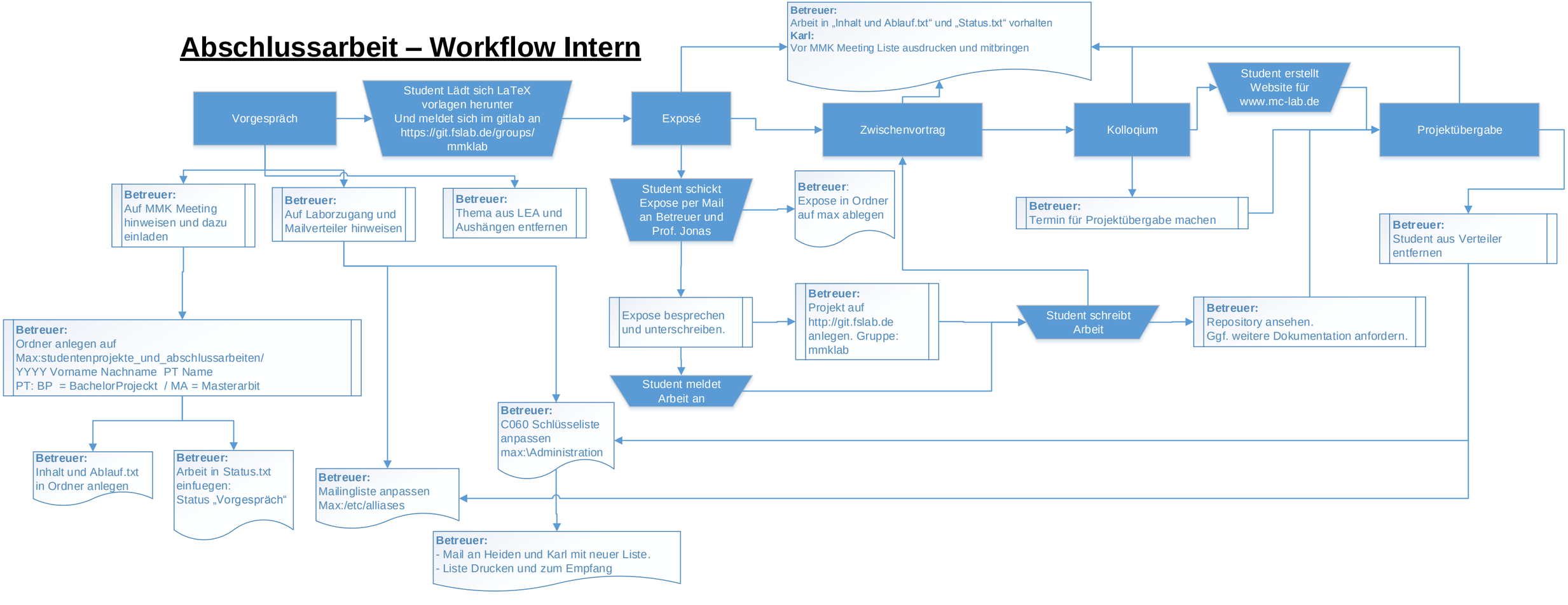Abschlussarbeit – Workflow Intern